

TENDER DOCUMENTFOR EMPANELMENT OF VENDORS FOR SUPPLY
OF WELCOME (TOILETRIES) KIT
FOR
TEZPUR UNIVERSITY GUEST HOUSE

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\text { GEM /2024/B/4972688 Ot. } 22.05 .2024
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Bids in 02 Bid System (Technical and Financial) are invited on $\mathbf{G e M}$ from interest vendors for supply of welcome (toiletries) kit for guest House of Tezpur University, Assam - 784028.
Please read the Bid document carefully before participating. It shall be deemed that submission of bid by the bidder has been done after their careful study and examination of the Bid terms with full understanding to its implications. Any lack of information shall not in any way relieve the bidder of its responsibility to fulfill its obligations under the Bid.
The University will reject a proposal for award if it determines that the bidder recommended for award has engaged in corrupt or fraudulent practices in competing for, or in executing, the Purchase Order. Fraudulent Practice means a misrepresentation of facts in order to influence a procurement process and includes collusive practice among bidders (prior to or after Bid submission) designed to establish Bid prices at artificial non-competitive levels and to deprive Tezpur University of the benefits of free and fair competition. Corrupt Practice means offering, giving, receiving or soliciting of anything of value, pressurizing to influence the action of a public official in the process of this purchase execution.
For any queries/doubt please contact the Stores \& Purchase Section (e-mail: snp@tezu.ernet.in) or in the email id mentioned in the GeM Bid.

## GENERAL TERMS \& CONDITIONS:

1. The items desired to be procured through this bid are supplementary to each other and in execution of the project in entirety, as such interested participants may note that they are to quote for all the items as desired to be procured through this bid.
2. Quotations should be accompanied by
(a) An EMD (in the form of Demand Drafi/Banker Cheque) for Rs. 17000/- (ie. 2\% of the estimated value) (Rupees Seventeen Thousand) only drawn in favor of Registrar, Tezpur University, payable at Tezpur. No request for consideration of earlier deposited EMD will be considered.
(b) Bidders who are MSME/NSIC registered needs to furnish a "Bid Security Declaration" (format enclosed at Annexure - II) in lieu of EMD accepting that if they withdraw or modify their bids during period of validity etc., they will be suspended for a period of Three (03) years from participating in any future bid invited/published by Tezpur University. Bidders who are MSME/NSIC registered seeking exemption from payment of EMD are to submit valid documents in support of their claim. Bidders seeking exemption are asked to clearly mention the category under which exemption is claimed. The category of exemption under MSME/NSIC will be strictly adhered to.
(c) The original copies of the EMD/Bid Security Declaration should be deposited/submitted/reach the office of the undersigned before opening of the Bids in an envelope superscribed as "Quotation/Participation Fee and EMD for TU/GEM/BOO-BID/(184)/2022-23/...........................DT-........................... addressed to the Deputy Registrar-GA, Tezpur University. Failure to do so may result in rejection of the bid.
3. Bidders/Tenderers are to ensure that they are GST compliant and that their quoted tax structure/rates are as per GST law. The rates should be exclusive of taxes and applicable tax percentage should be clearly indicated. Financial/Price Bid format where taxes cannot be mentioned separately, in such cases, the percentage of taxes applicable should be mentioned in the Technical Bid document.
4. Validity of Quotation: Quoted rates must be valid for at least $\mathbf{1 8 0}$ days from the last date of submission of quotation.
5. Applicable levies, surcharge and discounts should be clearly indicated item wise.
6. Dealership Certificate: Dealers or Agents quoting on behalf of Manufacturer must upload valid dealership certificate.
7. Genuine Pricing: Vendor is to ensure that quoted price is not more than the price offered to any other customer in India to whom this item has been sold, particularly to Universities/IITs/Institutes and other Government Organization.
8. Payment: $100 \%$ payment after successful delivery of the items as per requisition (Purchase Order) to be issued separately.
9. PENALTY FOR DELAYED DELIVERY: The date of delivery should be strictly adhered to. In the event of delayed delivery, installation \& commissioning, the vendor shall be liable for a penalty deduction as per prevailing rule.
10. Irresponsive/incomplete quote will be rejected.
11. Conditional tenders not acceptable: All the terms and conditions mentioned herein must be strictly adhered to by all the vendors. Conditional tenders shall not be accepted on any ground and shall be rejected straightway. Printed conditions mentioned in the tender bids submitted by vendors will not be binding on Tezpur University.
12. Enquiry during the course of evaluation not allowed: No enquiry shall be made by the bidders) during the course of evaluation of the tender till final decision is conveyed to the successful bidder(s). However, the Purchase Committee or its authorized representative (Tezpur University) can make any enquiry/seek clarification from the bidders. In such a situation, the agency shall extend full cooperation. The bidders may also be asked to arrange demonstration of the offered items, in a short period notice, as such the bidders have to be ready for the same.
Termination for default: Default is said to have occurred:
a. If the equipment or any of its component is found having poor workmanship, faulty designs, poor performance and bad quality of materials used.
b. If the supplier fails to deliver any or all of the services within the time periods) specified in the purchase order or any extension thereof granted by Tezpur University.
c. If the supplier fails to perform any other obligations) under the contract.
d. Under the above circumstances Tezpur University may terminate the contract / purchase order in whole or in part and forfeit the EMD/PBG as applicable. In addition to above, Tezpur University may at its discretion also take the following actions: Tezpur University may procure, upon such terms and in such manner, as it deems appropriate, goods similar to the undelivered items/products and the defaulting supplier shall be liable to compensate Tezpur University for any extra expenditure involved towards goods and services obtained. Besides, the Vice-Chancellor, Tezpur University, and reserves the right to impose any other form of penalty as deemed fit including blacklisting of the vendor.

## 13. Selection criteria:

## i. Evaluation Criteria:

To ensure that each bidder has the necessary qualifications and resources to full fill its obligations under the contract, the following criteria shall be evaluated. The Eligibility, Financial, Experience \& Support criteria should be passed before the technical criteria. Technical criteria will be evaluated and ranked by the award of ACCEPT and/or REJECT. Only the ACCEPTED vendors will be considered for price bid. In case a joint venture makes a bid, any one of the members of the joint venture need to be qualified for each of the criteria mentioned below.

## ii. Non Blacklisting Criteria:

a. The bidder or the OEM should not be blacklisted by Tezpur University or any other Educational /R\&D/ PSU/ Govt organizations. A certificate or undertaking to this effect must be submitted.

## iii. Financial bid evaluation

Technical bids will be evaluated and ranked by the award Accepted \& Rejected. The price bids of Accepted vendors would then be considered by the concerned Purchase Committee of the institute

## Delivery Period

14. The items must be delivered within even (07) days from the date of issue of the purchase order.

## Deputy Registrar-GA <br> Tezpur University

## PART A

## GENERAL TERMS AND CONDITIONS:

1. Interested vendors/distributors/suppliers are to upload the registration form as enclosed in the GEM Portal.
2. The registration form should be signed by an authorized signatory of the vendor(s) bearing his/her full name \& designation along with the official seal of the firm.
3. Incomplete and conditional applications will be summarily rejected.
4. At any given point in time, if any of the documents furnished by the vendors/suppliers is found to be false, it would deem to be a breach of terms of contract making the firm liable for legal action, besides termination of empanelment.
5. The bids shall be scrutinized and shortlisted for empanelment by the University, the results of which shall be uploaded in the GEM Portal.
6. The short-listed vendor(s)/distributors/supplier(s) for empanelment must agree to supply the items as per the Terms \& conditions of empanelment order issued by the University.
7. The successful bidder shall have to submit security deposit of requisite amount ( $3 \%$ of the total work order) to be specified during placing of actual work order.
8. In case of failure to comply with the terms and conditions of the empanelment order, the vendorship shall be terminated and the security deposit shall be forfeited.
9. Vendors/distributors/suppliers must submit Audited Statement of Accounts of last three years duly endorsement by a certified Chartered Accountant.
10. The Vendors/distributors/suppliers must submit an undertaking in their company/firm letterhead stating that they have not been debarred for participation in any bids of PSU/ G.O.I. Organizations/Central Autonomous Bodies etc.
11. The quantity mentioned is approximate and the actual requirement may vary, which shall be communicated at time of order placement.
12. The total quantity of items as mentioned in this Tender notice is annual requirement figures and is an approximate quantity. However, bidders may note that the order shall be placed based on requirement. Rates may be quoted accordingly.
13. The University shall not consider any increase in rate of the items during the entire period of bid.
14. The bidders shall ensure that items to be supplied should be of reputed make/brand and of requisite quality. In no case, items of inferior quality shall be entertained/accepted by the University. The make/brand/quality as mentioned in the quote/bid shall be required to be supplied during the entire period of bid.
15. Successful bidder has to submit Performance Bank Guarantee of requisite amount, which shall be communicated at a later stage.
16. Bidder may note that for the financial bid, the price has to be quoted for the entire bundle of items as on "Welcome Kit" and not individual item wise. The price quoted shall have to remain valid for the entire period of empanelment and no change shall be considered during the bid period.
17. The empanelment shall be valid initially for a period of one (01) year from the date issue of notification of empanelment. Further, extension if any, would be communicated at a later period as per mutual agreement between the two parties.

Deputy Registrar-GA
Tezpur University

Technical Specifications for Welcome Kit (To be submitted on Company's / Firm's Letterhead Signed and Sealed)

| Particulars | Description |  | Approximate <br> Quantity <br> (Yearly) | Compliance <br> (Yes / No) |
| :---: | :---: | :---: | :---: | :---: |
|  | Tooth Paste | $10-20 \mathrm{gm}$ | 10800 pieces |  |
|  | Tooth Brush (medium) | Shampoo (Sachets-2 packets <br> in each kit) | 05 ml | 10800 pieces |

## REGISTRATION FORM FOR SUPPLY OF WELCOME KIT FOR GUEST HOUSE

 (to be submitted on firm/company/vendor's/applicant's letterhead with seal and signature)I/We the

Proprietor(s) Others (Please specify) $\qquad$ of the firm/company submit the following particulars of the firm for registration as Welcome Kit suppliers to the Guest House, Tezpur University.

1. Name of the Firm's $\qquad$

2. Full Name of the Proprietor's $\qquad$

Address $\qquad$
Email

1. $\qquad$
2. $\qquad$

Telephone 1. $\qquad$ 2. Mobile Fax
$\qquad$
$\qquad$
3. Nature of Business

Bookseller $\qquad$ Suppliers $\square$ Vendors $\square$
Others (Please Specify) $\qquad$
4. Type of Establishment : Proprietary $\square$ Ltd. Company $\square$ Others (Please Specify) $\qquad$
5. Date of Establishment: $\qquad$
6. Financial Turnover (Per anum): $\qquad$
7. PAN / TAN No.: $\qquad$
8. Are you registered member of GOC? $\qquad$

## UNDERTAKING

(to be submitted on firm/company/vendor's/applicant's letterhead with seal and signature)

I/We undertake that:

1. I/We shall participate actively in the supply of books/journals to the University.
2. Theinformationgiven above is correct. Any change in theaboveinformationshall beintimatedimmediately.
3. I/Wehave carefullyread theterms and conditions for registration and supply of books/journals to the Central Library, Tezpur University and agree to supply books \& journals to University.
4. I/We shall be liable to action as deemed fit by the University for any misrepresentation or suppression of facts, malpractices if any, adopted by the firm or its employees whenever such acts are noticed.

## BID SECURITY DECLARATION

## (to be submitted on firm/company/vendor's/applicant's letterhead with seal and signature)

I/We, the undersigned, declare that:
I/We understand that, according to your conditions, bids must be supported by a Bid Security Declaration.

I/We accept that I/We may be disqualified from bidding for any contract with you for a period of three year from the date of notification if I am /We are in a breach of any obligation under the bid conditions, because I/We
(a) have withdrawn/modified/amended, impairs or derogates from the tender, my/our Bid during the period of bid validity specified in the form of Bid; or
(b) having been notified of the acceptance of our Bid by the purchaser during the period of bid validity (i) fail or reuse to execute the contract, if required, or (ii) fail or refuse to furnish the Performance Security, in accordance with the Instructions to Bidders.

I/We understand this Bid Securing Declaration shall cease to be valid if I am/we are not the successful Bidder, upon the earlier of (i) the receipt of your notification of the name of the successful Bidder; or (ii) thirty days after the expiration of the validity of my/our Bid.

Signed: (insert signature of person whose name and capacity are shown) in the capacity of (insert legal capacity of person signing the Bid Securing Declaration).

Name: (insert complete name of person signing he Bid Securing Declaration) Duly authorized to sign the bid for an on behalf of: (insert complete name of Bidder) Dated
on $\qquad$ day of $\qquad$ (insert date of signing)

Corporate Seal (where appropriate)
(Note: In case of a Joint Venture, the Bid Securing Declaration must be in the name of all partners to the Joint Venture that submits the bid).

| Govemment e Marketplace Azadika AmrtMatotsan | Bid Number/बोली क्रमांक (विड संख्या): <br> GEM/2024/B/4972688 <br> Dated/दिनांक : 22-05-2024 <br> ument/ बिड दस्तावेज |
| :---: | :---: |
| Bid Details/बिड विवरण |  |
| Bid End Date/Time/बिड बंद होने की तारीख/समय | 12-06-2024 19:00:00 |
| Bid Opening Date/Time/बिड खुलने की तारीख/समय | 12-06-2024 19:30:00 |
| Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से) | 180 (Days) |
| Ministry/State Name/मंत्रालय/राज्य का नाम | Ministry Of Education |
| Department Name/विभाग का नाम | Department Of Higher Education |
| Organisation Name/संगठन का नाम | Tezpur University |
| Office Name/कार्यालय का नाम | Tezpur |
| Total Quantity/कुल मात्रा | 1 |
| Item Category/मद केटेगरी | Supply of Welcome (Toiletries) Kit |
| Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नेओवर (3 वर्षों का) | 1 Lakh (s) |
| MSE Exemption for Years Of <br> Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है | Yes |
| Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टर्टअप को छूट प्राप्त है | Yes |
| Document required from seller/विक्रेता से मांगे गए दस्तावेज़ | Experience Criteria,Past Performance,Bidder Turnover, Compliance of BoQ specification and supporting document <br> *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer |
| Past Performance/विगत प्रदर्शन | $10 \%$ |
| Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया | No |
| Type of Bid/बिड का प्रकार | Two Packet Bid |


| Bid Details/बिड विवरण |  |
| :--- | :--- |
| Time allowed for Technical Clarifications <br> during technical evaluation/तकनीकी मूल्यांकन के <br> दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय | 2 Days |
| Inspection Required (By Empanelled <br> Inspection Authority / Agencies pre- <br> registered with GeM) | No |
| Evaluation Method/मूल्यांकन पद्धति | Total value wise evaluation |

EMD Detail/ईएमडी विवरण

| Advisory Bank/एडदाईजरी बैंक | State Bank of India |
| :--- | :--- |
| EMD Amount/ईएमडी राशि | 17000 |

ePBG Detail/ईपीबीजी विवरण

| Advisory Bank/एडवाइजरी बैंक | State Bank of India |
| :--- | :--- |
| ePBG Percentage(\%)/ईपीबीजी प्रतिशत (\%) | 3.00 |
| Duration of ePBG required (Months)/ईपीबीजी की | 12 |
| अपेक्षित अवधि (महीने). |  |

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमड़ी छूट के इच्छकक विडर को संबंधित केटेगरी के लिए बिड के साथ यैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।
(b). EMD \& Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

## Beneficiary/लाभार्थी :

Registrar
Tezpur University, Tezpur Assam
(The Registrar Tezpur University)

## Splitting/विभाजन

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

MII Purchase Preference/(गमआईआई खरीद वरीयता

MII Purchase Preference/एकआईआई खरीद वरीयता

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MSE Purchase Preference/एमएसई खरीद वरीयता
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Yes
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Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer. 3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 -year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
3. Preference to Make In India products (For bids < 200 Crore): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orderṡ/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6 .2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate. The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.
OM No. 1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.
4. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1 + 15\% (Selected by Buyer) of margin of purchase preference/price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for $25 \%$ (selected by Buyer) percentage of total QUANTITY. The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023 OM No.142021 PPD dated 18,05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, $2012^{\circ}$ and Public Procurement (Preference to Make in India) Order, 2017. 6. Past Performance: The Bidder or its OEM \{themselves or through re-seller(s)\} should have supplied same or similar Category Products for $10 \%$ of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

## Supply Of Welcome (Toiletries) Kit ( 1 pieces )

(Minimum 50\% and 20\% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अहेता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

## Buyer Specification

Document/क्रेता विशिष्टि दस्तावेज

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिक्री and/ तथा Quantity/मात्रा

| $\begin{aligned} & \text { S.No./क्र. } \\ & \text { सं. } \end{aligned}$ | Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी | Address/पता | Quantity/मात्रा | Delivery Days/डिलीवरी के दिन |
| :---: | :---: | :---: | :---: | :---: |
| 1 | ANAMIKA PEGU | 784028,Post Office - Napaam | 1 | 21 |

## Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तं

## 1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to $25 \%$ of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
2. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

## 3. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

## 4. Service \& Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

5: Service \& Support

Dedicated/toll Free Telephone No, for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

## 6. Service \& Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

## Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and/or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms \& Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BỏQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for attached categories, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is also governed by the General Terms and Conditions/यद बिड सामान्य शर्तों के अंतर्गत मी शासित है

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the eontract and further legal action in accordance with the laws.जेम की सामान्य शत्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।विड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समात्त करने और कानून के अनुसार आगे की कानूनी कार्वाई

का आधार होगा।
---Thank You/धन्यवाद-"-

